MEDICAID MINUTE

from the West Virginia Association of Health Plans

Welcome to Medicaid Minute from the West Virginia Association of Health Plans. Every month you can expect our newsletter to provide you with the most up to date information about the work Managed Care Organizations are doing within the Medicaid Program and for our state. We want to serve as a resource for your Medicaid questions.

Aetna of WV iCare Award Winners

iCare 2019 Award Runner Up Winner: Leigh Rice
Leigh is a nurse with Aetna and among the members of WVAHP, she's known as the "Horse Therapy" winner. She had a young member who was traumatized by witnessing his mother's illness. He suffered with anxiety and refused to go to school because he worried something would happen to her. The boy was introduced to a group who uses horses in their therapy. Unfortunately, the group was not a participating provider in the Medicaid plan. Leigh worked with the provider to get them certified to become a participating provider so the boy could continue his care. Leigh says it's very rewarding to see a member get the care they need - watch her story here.

iCare 2019 Honorable Mention: Bethany Ferris
Bethany is a nurse case manager with Aetna and shared a story with us about a baby born with NAS, neonatal abstinence syndrome. The baby was under the care of two foster parents who received education on how best to care for the child. The baby improved and was able to meet their milestones. Bethany says it gives her a sense of accomplishment to see a member do so well.
See her story here.

WV Medicaid Highlights*

Total enrollment in WV Medicaid:
476,356 members
MCO Total Enrollment:
385,903 members
   SSI Enrollment:
   42,387
   Expansion Enrollment:
   148,401
   TANF Enrollment:
   195,115
MCO Age Demographics:
43% are 19 years old or younger
30% are 20-39 years old
27% are 40 years old or older

* Data Source: DHHR report 12-1-19

Good News Stories

Congratulations to the 2019 iCare Award Winners from **Aetna**

West Virginia Association of HEALTH PLANS