MEDICAID MINUTE

from the West Virginia Association of Health Plans

Welcome to Medicaid Minute from the West Virginia Association of Health Plans. Every month you can expect our newsletter to provide you with the most up to date information about the work Managed Care Organizations are doing within the Medicaid Program and for our state. We want to serve as a resource for your Medicaid questions.

2020 iCARE Award Story Contest

In 2019, the West Virginia Association of Health Plans began a project called the iCARE Award Story Contest. The idea behind this event was to share success stories from our most valuable asset, the hundreds of healthcare professionals within our managed care organizations. These people work hard to make a difference in lives of their members and their stories are worth sharing. For the 2020 iCARE contest, the theme was a little different than last year. WVAHP was looking for stories that focused on one of three categories - innovation, community outreach or care coordination. The COVID-19 pandemic has presented challenges, but these healthcare professionals have continued to go above and beyond to care for their members. The WVAHP, along with its members, are proud to announce the winners of the 2020 iCARE Award Story Contest:

GRAND PRIZE WINNER

MICHELLE TRACY, THE HEALTH PLAN

RUNNER UPS

DEBORAH LIVENGOOD, UNICARE LEAH KIDD, AETNA SHERI MEYER, THE HEALTH PLAN

HONORABLE MENTIONS

ANNETTA TILLER, UNICARE
KAYLA SUSTAKOSKI, AETNA
CHELSEA SOMMERVILLE, THE HEALTH PLAN

More on their stories will be shared in the coming months by visiting_our website, Facebook and Twitter accounts.

West Virginia Association of

HEALTH PLANS

WV Medicaid Highlights*

Total enrollment in WV Medicaid: 554.771 members

MCO Total Enrollment:

427,502 members

SSI Enrollment:

41,182

Expansion Enrollment:

176,074

TANF Enrollment:

210,246

MCO Age Demographics:

42% are 19 years old or younger

32% are 20-39 years old

26% are 40 years old or older

Good News Stories



"Because of the medication, care and treatment afforded to her by the team at The Health Plan, we have our daughter back. It is a Christmas miracle." Michelle Tracy, iCARE Award Winner, shared this in her story submission. Michelle said it was a case she'll never forget.



^{*} Data Source: DHHR report 12-1-20