

MEDICAID MINUTE

from the West Virginia Association of Health Plans

Welcome to Medicaid Minute from the West Virginia Association of Health Plans. Every month you can expect our newsletter to provide you with the most up to date information about the work Managed Care Organizations are doing within the Medicaid Program and for our state. We want to serve as a resource for your Medicaid questions.

The Health Plan iCare Award Winners

iCare 2019 Award Runner Up Winner: [Debra Azallion](#)
 Debra is a nurse case manager with The Health Plan and had an 8 year old member with a rare disease. The child had been in and out of the hospital most of her life and never grew past the size of an 18 month old. After one particular hospital stay, the member could only return home if the family was able to get a crib that would elevate at the head end. This was nearly impossible to find. Debra utilized her network of contacts and was able to find an available crib at a local hospital. Arrangements were made, the crib was delivered and the child was able to go home. Debra took what seemed like an impossible situation and found a solution. This is the Face of Managed Care - [watch her story here.](#)

iCare 2019 Honorable Mention: [Jeanette Williams](#)
 Jeanette is a Medicaid Coordinator at The Health Plan and a recipient of the iCare Award. Jeanette received a call from a member who was going to have to pay full price for their medication and couldn't afford to do that. After several phone calls, Jeanette was able to find a discount code for the pharmacist and the member was able to get their medication for free. This is the Face of Managed Care - going the extra mile to make a difference in someone's life. [See her story here.](#)

WV Medicaid Highlights*

Total enrollment in WV Medicaid:
 471,635 members
 MCO Total Enrollment:
 385,062 members
 SSI Enrollment:
 42,258
 Expansion Enrollment:
 148,135
 TANF Enrollment:
 194,669
 MCO Age Demographics:
 43% are 19 years old or younger
 30% are 20-39 years old
 27% are 40 years old or older

* Data Source: DHHR report 1-1-20

Good News Stories



Congratulations to the 2019
 iCare Award Winners
 from [The Health Plan](#)



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